Refer a Friend and Save! Terms and Conditions:

- 1. Definitions:
 - a) The Promoter is Early Childhood Management Services (ECMS).
 - b) The Promotion means Refer a Friend and Save! Offer.
 - c) The Promotional Period commences 24 January 2022 and concludes 31 March 2022. The Promoter has the right to review or change these dates at any time.
 - d) Participating Centres means:
 - Hurstbridge Children's Centre
 - Maribyrnong River Children's Centre
 - Mossfiel Children's Centre
 - Newport Gardens Early Years Centre
 - Oakhill Family Centre
 - e) Referring Family means a currently enrolled family at a Participating Centre.
 - f) Referred Family means a family who does not have an enrolment in 2022 at a Participating Centre.
 - g) Referring Child means the child of the Referring Family.
 - h) Referred Child means the child of the Referred Family.
 - i) Referred Family must enrol a child for a minimum of 2 days per week for 6 consecutive months.
 - j) Qualifying Date means the date that is 6 calendar consecutive months after the Referred Family's commencing date.
 - k) The Reward means a credit of \$500 each will be applied to both the Referring Family's and Referred Family's accounts once eligibility requirements are met on the Qualifying Date.
- 2. Referring Family must have consent from the Referred Family to share their personal details on the Promotion's online Refer a Friend and Save! Registration Form.
- 3. To participate in the Promotion the Referring Family must complete all details on the Promotion's online Refer a Friend and Save! Registration Form.
- 4. Enrolment offers are subject to availability. The Promoter cannot guarantee the availability of enrolments at any of its Participating Centres. Therefore, Participating Centres cannot guarantee places will be available.
- 5. The Promoter does not control local Council's central enrolment, and therefore, cannot be held responsible if an enrolment application is delayed or misses the Promotional Period.
- 6. The Promotion only applies to Referred Families who apply for 2022 enrolment between 24 January 2022 and 31 March 2022 and receive confirmation of enrolment by the Promoter to start by 7 April 2022.
- 7. The Promotion is not valid for 3-year-old and 4-year-old kindergarten programs or families accessing before and after care for 3-year-old and 4-year-old kindergarten programs.
- 8. The Promotion is not available to families already on a participating centre's wait list prior to the Promotion's start date of 24 January 2022 but will be eligible if the family takes up a position at another Participating Centre.
- 9. The Promotion is not available to employees or the relatives of any employee of the Promoter.



- 10. The \$500 credit will be rewarded to referral and referee, once the Referred Family's child has been attending a participating centre for 6 months, and all eligibility requirements have been met, including:
 - a) The Referred Child must enrol for a minimum of 2 days per week.
 - b) The Referred Child must remain enrolled for a minimum of 2 days until the Qualifying Date.
 - c) The Referring Child and Referred Child must be enrolled and still in care with a Participating Centre on the Qualifying Date.
 - d) At Qualifying Date, a credit of \$500 each will be applied to both the Referring Child's account and the new Referred Child's account provided there are no outstanding fees on both the Referring and Referred Families account.
- 11. The Referring Family may refer more than one new child but only one Reward will be paid to each family.
- 12. Each child enrolled can only be referred once.
- 13. A credit will not be applied if the Referring Child's enrolment and care, or the Referred Child's enrolment and care, is cancelled for any reason or if a notice to terminate enrolment and care on or before the Qualifying Date.
- 14. If the Referred Family is referred multiple times, the referrer who submitted the family details first, as per the specified process, will be eligible for the Reward.
- 15. There is no limit to the number of friends referred.
- 16. Credit cannot be redeemed for cash.
- 17. Credit is not transferable or exchangeable.
- 18. The Promotion cannot be used in conjunction with any other offer.
- 19. The Reward type and amount can be changed at the sole discretion of the Promoter, and the Promotion can be withdrawn at any time.
- 20. The Promoter reserves the right to change/cancel/suspend/terminate the Promotion in its absolute discretion at any time without notice.
- 21. The Promoter reserves the right, in its absolute discretion, to cancel referral forms or terminate a Referring Family's or Referred Family's participation in the Promotion at any time including, without limitation, any reasonable suspicion of dishonestly, fraud, wrongful conduct or conduct that is damaging to the Promoter's goodwill or reputation.
- 22. Except for any liability that cannot be excluded by law, the Promoter (including its officers, employees and agents) excludes all liability (including negligence) for any personal injury, or any loss or damage (including loss of opportunity) whether direct, indirect, special or consequential, arising in any way out of the Promotion including but not limited to, where arising out of the following:
 - a) Any technical difficulties or equipment malfunction (whether or not under the Promoter's control)
 - b) Any theft, unauthorised access or third party interference;
 - c) Any form that is late, lost altered damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter;
 - d) Any variation in Reward value to that stated in the promotional material;
 - e) Any tax liability or implications incurred by the Referring Family or Referred Family or use of the Reward.

